

## Business Lounge Service at Tashkent Airport

«Dolores Travel Services» company provides “Business Lounge” service at Tashkent International Airport.

### Service cost:

- for Arrival - 150 USD per person
- for Departure - 150 USD per person

\* Prices are valid until 31.12.2017y.

\*\* Release period - 48 hours

### Cancellation policy:

- Cancellation 48 hours before due time - without penalty.
- Cancellation within 48 hours before due time - penalty 100% of order's cost.
- Cancellation after landing or take off the plane - penalty 100% of order's cost.
- No show - penalty 100% of order's cost.

**Business Lounge (Business Hall)** - is the superior comfort hall for arriving and departing passengers using any airline services, accomplishing flights at Tashkent International Airport. Business Lounge is located in the left wing of the first floor and in the right wing of the second floor of airport passenger terminal and has separate exits.

Upon arrival to Tashkent International Airport, passengers, who use Business Lounge services are welcomed to exit the plane right after arrival and they are met by special staff. If the passenger has luggage, airport executive collects luggage tags. After all passengers of Business Lounge arrive to the meeting place, the whole group is accompanied by the airport executive to the CIP Hall in separate bus.

For departure from Tashkent International Airport, passengers arrive to Business Lounge by themselves and passing separate registration, located directly in front of the waiting room, then follow to the waiting room and after that they are invited to a separate exit.





The passengers are offered the following services at Business Lounge:

- Simplified customs, immigration, and passport control passing procedure;
- Air tickets registration and luggage clearance;
- Comfort conditions providing for short-term waiting at the hall, equipped with soft furniture and TV-set, where passengers are offered bar and buffet lunch including local alcohol beverages. For additional service payment only VISA card is accepted.
- Great variety of newspapers and magazines;
- Passengers' transportation on separate bus, porter's services (upon request)
- Upon arrival the luggage is delivered to the Hall and handover to the passengers personally.

*Passengers who have first or business class tickets of Uzbekistan Airways Business Lounge service is provided free of charge. For all other airlines Business Lounge service is chargeable.*

When application is confirmed, we need the data, as indicated in the Business Lounge application form below:

**1) An example of application form for Business Lounge service for ARRIVAL:**

<i>Application</i>	<i>Tourists</i>	<i>Citizenship</i>
	<b>MR ADAM SMITH</b>	<b>Great Britain</b>
	<b>MRS RACHEL SMITH</b>	<b>Great Britain</b>
		<i>Total: 2</i>
<i>Service type:</i>	<b>Business Lounge – ARRIVAL</b>	<i>Application date:</i> <b>01.06.2017</b>
<i>Flight number:</i>	<b>HY 123</b>	
<i>Arrival point:</i>	<b>TAS</b>	
<i>Arrival date:</i>	<b>10.06.2017</b>	<i>Arrival time:</i> <b>22:20</b>



JV «DOLORES TRAVEL SERVICES» Ltd  
Tel: +99871 120-90-12 Fax: +99871 120-90-13  
Address: 104A, Kichik Beshagch Str, Tashkent, 100015, Uzbekistan

2) **An example of application form for Business Lounge service for DEPARTURE:**

<i>Application</i>	<i>Tourists</i>	<i>Citizenship</i>
	<b>MR ADAM SMITH</b>	<b>Great Britain</b>
	<b>MRS RACHEL SMITH</b>	<b>Great Britain</b>
		<i>Total: 2</i>
<i>Service type:</i>	<b>Business Lounge – DEPARTURE</b>	<i>Application date:</i> <b>01.06.2017</b>
<i>Flight number:</i>	<b>HY 124</b>	
<i>Departure point:</i>	<b>DXB</b>	
<i>Departure date:</i>	<b>10.06.2017</b>	<i>Departure time:</i> <b>22:20</b>

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All requests for Hotel booking, Airport Transfers (Arrival or Departure) & Visa Support to Uzbekistan should be sent to:  
Mr. Anvar Zaitov (Head of the Reservations Department) - [anvar@dolores.uz](mailto:anvar@dolores.uz)  
Mr. Shamil Barashev (Reservations Manager) - [shamil@dolores.uz](mailto:shamil@dolores.uz)